



CABINET FOR HEALTH
AND FAMILY SERVICES

Medicaid Advisory Council
Public Health Emergency Unwinding Updates
March 28, 2024

Unwinding Flexibilities Implemented

FLEXIBILITIES EXTENDED TO DECEMBER 31, 2024

Suspend Child Renewals

- Suspend renewals and grant 12-month continuous coverage for children under age 19
- Effective for renewals from October 2023 through April 2024
- Rules for continuous coverage apply

Extensions for All Populations

- 1-month extension to conduct additional outreach to all non-LTC and non-waiver members who haven't responded to a notice

Redistribute Renewals to May

- Redistribute about 34,000 renewals to May to manage workload

Extensions for LTC & Waiver Members

- Up to 3-month extension to conduct additional outreach to LTC or 1915c waiver members who haven't responded to a notice

This is not a full list of all flexibilities. Please reference the [KY PHE Flexibility Tracker](#) for full information.

NOTE: HCBS Appendix K flexibilities are covered separately and are available on the KY PHE website

PHE Unwinding - Appendix K Flexibilities



1915cwaiverdesk@ky.gov

1-844-784-5614

01

Allow telehealth as a component of case management, counseling, and therapies

02

Expand case management provider qualifications

03

Reduce age requirement for Respite, Personal Assistance, Attendant Care, and Residential staff from 21 to 18

04

Allow access to respite for participants receiving Residential Support Level II in SCL

05

Allow limited waiver services to be provided in acute hospital settings under extraordinary circumstances

06

Expand Residential in ABI and ABI-LTC to allow up to five participants per house

07

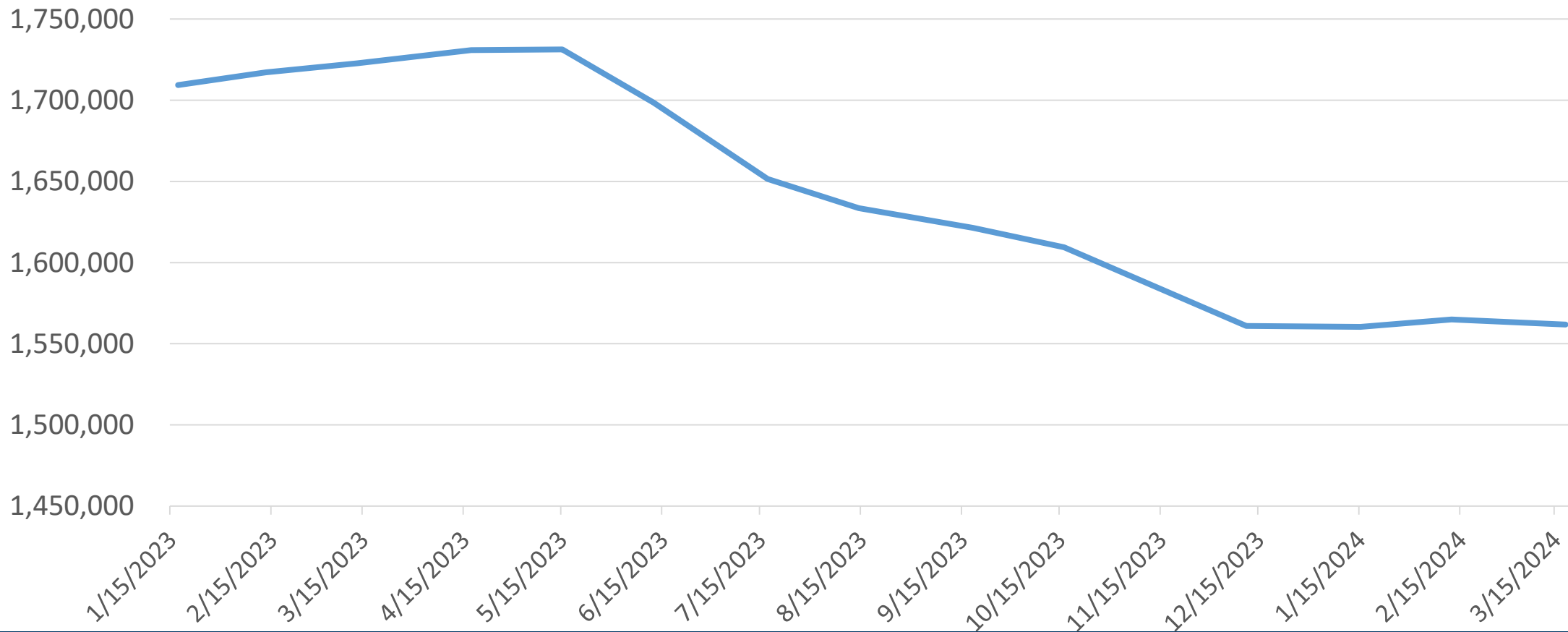
Maintain Appendix K rate increases for all waiver services

- DMS amended all six 1915(c) Home and Community Based waivers to make some Appendix K flexibilities permanent.
- Flexibilities remain in place while the waivers are pending Centers for Medicare and Medicaid Services (CMS) review and approval.
- CMS approved Model II waiver with effective date of 2/1/24. Other waivers are anticipated to be approved with effective date 5/1/24.

[Appendix K Waiver Update Info](#)

Medicaid Enrollment Trend

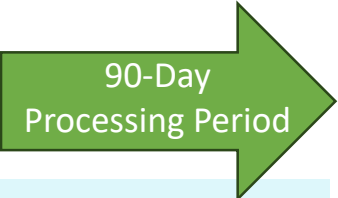
Medicaid Enrollment: January 2023 through March 2024



Unwinding Report Updates Posted

Original CMS Monthly Reports

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
May	80,673	37,182	34,124	2,698
Jun	82,606	37,364	35,971	1,883
Jul	54,975	27,044	20,344	1,325
Aug	54,344	28,296	18,662	1,069
Sept	150,985	81,144	15,735	16
Oct	155,003	92,524	12,711	15
Nov	32,097	22,888	1,508	38



2,659 processed
1868 processed
1,287 processed
1064 processed
14 processed
7 processed
33 processed

Updated CMS Monthly Reports*

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
May	80,673	38,552	35,413	39
Jun	82,606	38,236	36,967	15
Jul	54,975	27,775	20,900	38
Aug	54,344	28,853	19,169	5
Sept	150,985	81,156	15,735	2
Oct	155,003	92,528	12,711	8
Nov	32,097	22,900	20,088	5

*Per CMS' Medicaid and Children's Health Insurance Program Eligibility and Enrollment Data Specifications for Reporting During Unwinding, Updated October 2023, Version 3.

KY Medicaid Renewals* and Reinstatements

Individuals procedurally terminated on their renewal due date are given 90 days to respond and provide requested information. If they are determined eligible, coverage is **reinstated** back to their termination date. Months that are still within the 90-day window and are still processing reinstatements are included below.

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending	Extended	Reinstatements as of 03/22/24
December	30,705	28,889	1,244	2	570	1,455
January	121,236	67,748	10,861	22	42,567	1,642
February	93,004	64,789	10,105	1	18,076	1,276

*Numbers are based on CMS Reports. March and April renewals are actively in process at this time

Help us get the message out! Informational fliers available on PHE website in English and Spanish!

Reinstatement Information

How to Reinstate Your Medicaid

Beginning in April 2023, Kentucky Medicaid went back to doing annual renewals for Medicaid eligibility.

Did your Medicaid coverage get terminated? You may be able to get it back with a few easy steps!

But... You need to act within 90 days of your termination to get coverage reinstated!

Your kynect dashboard will have information about any notices you may have received explaining the steps you need to take to get your coverage back!

Here is what you need to do!

1. Log into kynect.ky.gov – if you don't have a kynect account, you can set one up by following the steps in this [video!](#)
2. Navigate to your Message Center to view your notices.
3. Read the notices you received to know what you need to do.
4. You may need to complete a pre-populated renewal application, upload documents, or report a change to your application.
5. Once everything is updated and completed, you can proceed to sign and submit.
6. If you are having trouble or can't set up a kynect account, you can call (844)-4kynect or go into a DCBS office for help. [Find a DCBS Office](#) or [find a kynector](#).

If your situation has changed and you are no longer eligible for Medicaid, there are other options available to you. Agents and kynectors can help you select and enroll in a Qualified Health Plans (QHPs) with payment assistance.

Visit <https://medicaidunwinding.ky.gov> to learn more!

Materials for Offices

Are you or your family covered by Medicaid or KCHIP? Your renewal letter could be coming soon!

- Make sure your address is up to date in kynect!
- Check your mail. We may need to contact you!
- Complete and return requests for information.
- No longer qualify? Shop kynect for an affordable plan!



(855)-4kynect **FREE HELP!**
www.kynect.ky.gov/healthcoverage



Editable Fliers for kynectors

TEAM KENTUCKY Public Health Emergency Unwinding CABINET FOR HEALTH AND FAMILY SERVICES Kentucky Medicaid Renewals

Here is what you need to know to stay covered!

If you or a family member currently has health coverage through Medicaid or the Kentucky Children's Health Insurance Program, called KCHIP, there are changes coming.

What's changing?

Because of COVID-19, the federal government declared a public health emergency (PHE). During this time, changes were made so that Medicaid and KCHIP renewals were not required, so people did not lose their coverage.

However, Kentucky restarted Medicaid annual renewals in April. Renewals will continue over a 12-month period.

Make sure you take the necessary steps to keep your coverage!

★ You will receive a letter when it is your time to renew.

What do you need to do?

1. **Update your information:** Make sure kynect.ky.gov has your correct:
 - ✓ mailing address
 - ✓ phone number
 - ✓ email
 This way, we can contact you without delay.
2. **Check your mail:** You will get a letter about your Medicaid or KCHIP renewal **when it is your time**. The letter will let you know if you need to complete a form or send in information to keep your coverage.
3. **Send in information:** If you get a form, fill it out, return it right away. Make sure to give us any information we request. The information will help determine if you still qualify for coverage.

Have questions? Need help?

To make sure your information is updated, visit kynect.ky.gov or call 855-4kynect (855-459-6328)

Kentucky Medicaid will reach out to you when it is your time to renew.

You can also get free help from local kynectors.

Local kynector: Contact Info:

ASSISTANCE FOR KYNECTORS

MANUAL IDENTIFICATION PROOFING MADE EASY!

WHY IS ID PROOFING NEEDED?

Sometimes, a Medicaid member's identification cannot be verified electronically with Experian. When this happens, members will need to take additional steps to assure the verification of their identity.

ADDITIONAL INFO...

It is important to flag emails for DCBS staff to assure awareness of an identification proofing request and proper identification of the Medicaid member.

Email documents to:

TIP 1

If ID proofing is needed, Medicaid members must submit a form and photo ID to the Department for Community Based Services (DCBS).

TIP 2

kynectors can assist with the completion of form and can email the document, photo ID, and member's contact info on behalf of the member to DCBS.

TIP 3

Members or kynectors can hand deliver the form to a local DCBS office.

DMS.IDProofing@ky.gov

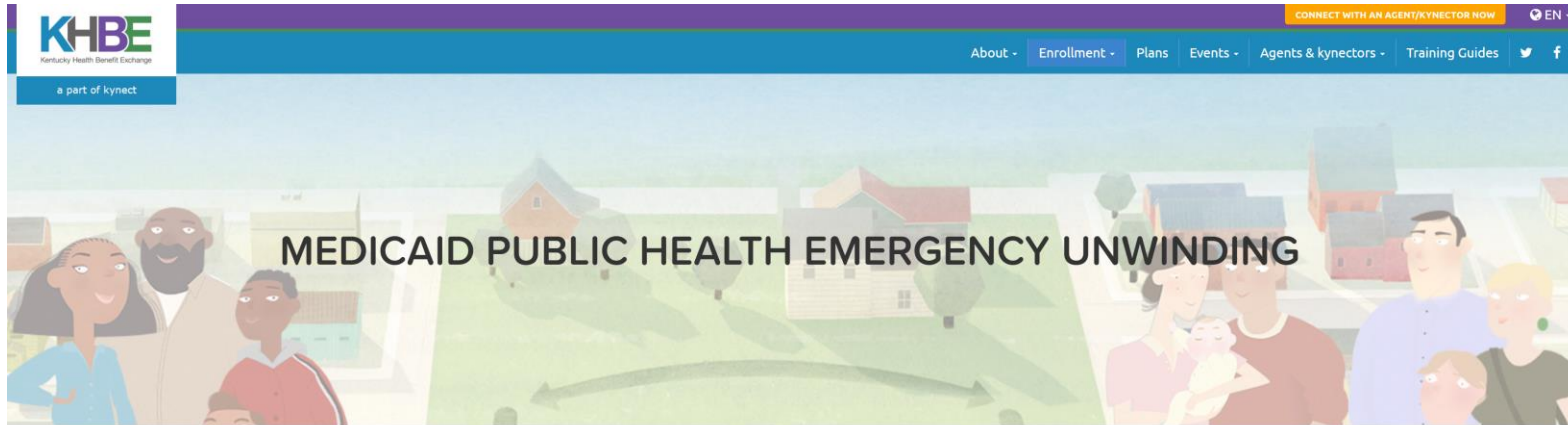
Enter "ID Proof" in subject line

Identify member in body of email.



KY PHE Website Resources

<https://medicaidunwinding.ky.gov>



Stakeholder Session Information

KY PHE Reports

FAQs

Medicaid Member Information

Medicaid Provider Information

Communication Materials

1 Update your information in kynect!

To update your mailing address, phone number, email, and other contact information:

Visit kynect.ky.gov

-or-

Call kynect at 855-4kynect (855) 459-6328

2 Please Respond!

If you received a Medicaid Renewal Packet or Request for Information please respond.

Even if circumstances have changed we still need to hear from you!

Coverage can be reinstated if you missed your due date and are still eligible.

3 Get free local help!

Free help with your benefit application is available.

A kynector can help you!

Find a kynector - [Get Local Help](#)

4 No longer qualify for Medicaid?

If you no longer qualify for Medicaid, you can still get help from kynect!
You may be eligible to enroll in a Qualified Health Plan with Financial Assistance to help pay for premiums, co-pays and more.

A licensed insurance agent can help you at no cost to you!

Find an Insurance Agent - [Get Local Help](#)

How to Stay Informed...

Kentucky's Medicaid Renewals and PHE Unwinding Website - [MedicaidUnwinding.ky.gov](https://www.MedicaidUnwinding.ky.gov)

CHFS Social Media

- [Facebook](#),
- [Twitter](#), and
- [Instagram](#)

Stakeholder Meetings

- Ongoing Stakeholder Meetings – 3rd Thursday @ 11:00 ET

Reports

- CMS Monthly Report
- Monthly Demographic Report
- Provider KLOCS Report
- Provider KYHealthNet Renewal Information



Questions